LIMITED PRODUCT WARRANTY ("Limited Warranty") for Multicharge 1600D and Multicharge 1600R

Multicharge Limited ("Multicharge") warrants the Product to be free from defects in materials and workmanship (subject to the terms below) when used normally in accordance with the official User Guide for the applicable Warranty Period from the date of purchase.

This Limited Warranty does not cover: third-party software, including any software that is being used in connection with the Product; problems with and/or damage to the Product caused by using accessories, parts, or components not made by Multicharge; damage caused by service (including upgrades and expansions) performed by anyone who is not officially acting as an employee, representative or sub-contractor of Multicharge; claims arising from any unacceptable use or care of the Product, including (without limitation) misuse, abuse, negligence, unauthorized modification or repair, unauthorized commercial use or any operation of the Product outside the recommended parameters laid out by Multicharge; claims arising from external causes, including (without limitation), accidents, acts of God, liquid contact, fire or earthquake; Products with a serial number or date stamp that has been altered, obliterated or removed; cosmetic damage, minor cosmetic abnormalities and normal wear and tear, including (without limitation), scratches, dents and chips. Multicharge does not warrant that the operation of the Product will be uninterrupted or error-free. Multicharge does not warrant USB cables that are supplied with your third party products. (You must use replacement cables from the manufacturer of the third party products as set out in the User Guide.)

If an eligible claim on the Limited Warranty is received by Multicharge within the applicable Warranty Period, Multicharge will (at its sole option) either: (a) repair the Product or the defective parts at no charge, using new or refurbished replacement parts; (b) exchange the Product with a Product that is new or which has been manufactured from new or serviceable used parts and is at least functionally equivalent to the original Product. Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods. Multicharge reserves the sole right to determine whether a claim is eligible and/or whether the Product is defective. Where the Product is an "end of life" Product model, Multicharge may (at its sole option) exchange the Product with a functionally equivalent substitute model from the current Multicharge Product range. Multicharge has the sole option to provide any other type of remedy in addition to or in substitution of the aforesaid remedies. Repaired or exchanged Products shall be warranted free from defects for a period of ninety (90) days after date of repair or exchange (as the case may be), or for the remainder of the original Warranty Period, whichever is longer.

This Limited Warranty gives you specific legal rights, and you may also have other rights which vary by jurisdiction. No Multicharge reseller, supplier, dealer, distributor, agent, or employee is authorized to make any modification, extension or addition to the terms of this Limited Warranty or to make any representation whatsoever. Multicharge reserves the right to amend the terms of this Limited Warranty at any time without notice.

Limitation of Liability. TO THE EXTENT NOT PROHIBITED BY LAW, IN NO EVENT WILL MULTICHARGE BE LIABLE FOR ANY LOST DATA, LOST PROFIT, OR FOR SPECIAL, INDIRECT, CONSEQUENTIAL, INCIDENTAL OR PUNITIVE DAMAGES (OTHER THAN PERSONAL INJURY DAMAGES), HOWEVER CAUSED REGARDLESS OF THE THEORY OF LIABILITY, ARISING OUT OF OR RELATED TO THE USE OF OR INABILITY TO USE A PRODUCT, EVEN IF MULTICHARGE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT WILL MULTICHARGE’S LIABILITY EXCEED THE AMOUNT PAID BY YOU FOR THE PRODUCT. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Before lodging a claim on the Limited Warranty, please review the Product’s User Guide for problem solving. The User Guide can be found at www.multicharge.com. If the Product is still not functioning properly after making use of these resources, please contact Multicharge through www.multicharge.com/support or your authorized distributor or dealer. You may be required to assist with the diagnosis process to verify and
ascertain any issues which you may be facing with the Product. Service options, parts availability and response times may vary depending on the country in which the Limited Warranty claim is lodged.

How to make a Limited Warranty claim. IF YOU PURCHASED THE PRODUCT FROM A MULTICHARGE RESELLER, PLEASE CONTACT THE RESELLER IN REGARDS TO YOUR LIMITED WARRANTY CLAIM. If you are unable to return the Product to the Multicharge reseller for whatever reason, please contact www.multicharge.com/support for your course of action. We will require a proof of purchase and a serial number from the product. You must enclose a Valid Proof of Purchase and the reason for the return inside the package. You are responsible for ensuring that the Product is properly packaged and will bear the full risk of loss or damage for any Product that is returned improperly packaged. We advise that you select a method of shipping that is traceable (e.g. UPS, DHL, FedEx). DO NOT SEND ANY PRODUCT WITHOUT FIRST INFORMING US IN WRITING THAT IT IS BEING RETURNED. Any expense of claiming under this Limited Warranty will be borne by the person making the claim (including any shipping and handling charges in returning the Product, as well as any applicable customs, duties or taxes in relation to the claim). If the Product is validly returned under the terms of this Limited Warranty, Multicharge will be responsible for postage expenses for shipping the Product back to you (but not any customs charges, duties, or taxes). In the event that the procedure herein is not followed, Multicharge reserves the right to accept the delivery of the Product on such terms that it may determine at its sole discretion.

Consumer Law. This Limited Warranty gives you specific legal rights, and you may have other rights that vary by your country, province or state, as applicable. Other than as permitted by law, Multicharge does not exclude, limit or suspend other rights you may have. For a full understanding of your rights, you should consult the laws of your country, province or state, as applicable.

This Limited Warranty applies only to the original purchaser of the Product and is non-transferable. This Limited Warranty is only valid in the country where originally purchased. If the Product was shipped internationally by an authorized reseller, the country of original purchase is the shipping point of the reseller. This Limited Warranty is governed by and construed under the laws of the country in which the original Product purchase took place.

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